

HOUSE RULES

Our house rules are designed to make your stay comfortable and secure. Please, read these rules carefully! Guests are required to accept these terms.

CHECK IN/OUT

Check-in time: from 14:00 p.m. to 20:00 p.m.

Check-out time: from 7 a.m. to 11:00 a.m.

A different check-in/out time is possible by prior arrangement with the owner (this may incur an additional charge of € 20,00).

MAXIMUM OCCUPANCY

Guests will need their ID/passports for registration purposes upon arrival. The maximum occupancy corresponds to the number of guests that have checked-in.

SMOKING & PET POLICY

Smoking is NOT permitted in the apartment or in any internal areas of the house. Pets are NOT permitted. The deposit (€ 100,00) will not be refunded in case of non-compliance.

QUIET TIMES & SAFETY

Please note that it is of utmost importance that respect is given to neighbouring properties in the area regarding noise and/or any other sort of anti-social behaviour. Non-compliance may result in early termination of your stay. Please respect quiet times:

- from 23:00 p.m. to 08:00 a.m.

- from 13:00 p.m. to 15:00 p.m.

Please ensure all doors and windows are closed and locked, every time you leave the property. Fireworks are not permitted on the premises.

CLEANING

Please clear fridge, freezer, microwave and waste bins upon departure, as well as perishables. Please remember to remove all personal possessions.

ADDITIONAL SERVICES

Bed and bath linen change (additional set for two guests): 20,00 €

Cleaning service (per visit): 40,00 €

The cleaning service includes a bed and bath linen change in addition to the cleaning of the property. At least 24-hour notice should be given to the owner if this service is required. The service charge must be paid upon completion.

Please leave the property to the standard you found it! **Veronalodge retains the right to levy the damage deposit (€ 100,00) for infringement of the above conditions and in case of key loss.** We are at your disposal for any further information and/or requests.

We wish you a very pleasant stay!

Your VERONALODGE Team